

**E.W.S.**   
**EnviroStar Waste Service, Inc.**  
P.O. Box 24285  
Blue Springs, MO 64013  
816-220-3227 [www.envirostarwaste.com](http://www.envirostarwaste.com)

October 18, 2011

Dear Valued Customer:

Many of you have enjoyed EWS service—have been loyal customers—since we opened in 2000 with one truck, one customer and one driver/partner, Bob Baldwin. We now serve over 10,000 loyal, Blue Springs customers. Thank you, one and all.

Eleven years ago when we decided to open EWS, the state of trash service in Blue Springs was a mess. Many complaints were going to City Hall and the Chamber of Commerce often resulting in those agencies referring callers to us. We hope we are living up to your expectations. Nothing is more aggravating than paying for poor service. And that is my point. In this free enterprise, competitive market, you may choose your waste hauler or switch to another one if that hauler has poor standards, or higher or hidden costs, or doesn't offer the services you require. Maybe you simply prefer to buy a local service that contributes to your community and local tax base. Free enterprise, by its nature, offers choices, keeps service levels up and costs down. If it ain't broke, don't fix it!

One year ago, the Mid America Regional Council (MARC) in an area-wide campaign and the Blue Springs Solid Waste Commission (no waste hauler was on the Commission but at least one MARC paid private consultant was) tried to quietly recommend to the City of Blue Springs to contract its trash service with a single waste hauler, but we found out. Because many customers (Thank you!) called the City to defend your right to choose your own trash service, the Council hesitated; Mayor Ross formed the Waste Disposal Task Force, and then gave it one year to develop a plan for presentation to the City Council that meets MARC's and the Mayor's most obvious goal, contracting with one or more waste haulers (true motives have not been made clear), but that also meets MARC criteria for 1) increased recycling, 2) lower cost while they would increase hauler expense and services and 3) less street traffic when they try to limit public use. Except for recycling, we simply cannot get behind the program when MARC tells our local cities that seniors' opinions don't count, that dissenters to the program are only misinformed, that MARC actually holds seminars to educate City Councils on how to proceed to contract in the face of voter disapproval. The year is up. As a Task Force member, we are mostly still at odds.

Before presenting to the City in November, please let the Task Force hear what is acceptable to *you* in redefining your trash service—or do you like it as it is? We hope we have elected a Blue Springs Council that listens to our opinions, as they should since we cannot vote directly on this issue yet, but we are working on it in HB#918. The City may be revising ordinances soon. If you cannot attend the Public Meeting, please call or email your councilmen at [bluespringsgov.com](http://bluespringsgov.com).

Thank you for your business and again for your support. By the way, do you have your "Power-of-the-Pink" trash cart, yet?

Sincerely,

Mel and Maureen York  
Owner-Operators, EnviroStar Waste Service, Inc. and  
Residents of Blue Springs

## Waste Disposal Task Force Public Meeting Notice

City of Blue Springs  
Howard L. Brown Public  
Safety Facility, 1100 SW  
Smith St., Blue Springs,  
MO 64015

**Thursday**  
**October 27, 2011**  
**7:00 p.m.**  
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Please come or contact  
the City today! Thank  
you. E.W.S.:

Should Blue Springs  
change ordinances to in-  
clude recycling and carts  
in trash service for one  
fee if it means a forced  
rate hike due to in-  
creased costs and servic-  
es, or that you will be  
billed even if you use a  
drop-off?

Should Blue Springs keep  
trash pickup at the  
house, not the curb?

Do you want City-  
mandated Pay-To-Throw  
requiring purchased  
stickers for extra trash?

Should the City contract  
with one or more haulers  
in each District?

Should we leave trash  
alone and keep recycling  
whether it goes to cen-  
ters, schools or we opt to  
pay for pick up?

Let the people choose!  
Please also visit:  
[www.myvoicemytrash.com](http://www.myvoicemytrash.com)